

## **ABSTRACT**

*Title : Review of the return of outpatients medical records at UPTD Kalibalangan Lampung Utara*

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*Study Program: Diploma III Medical Record and Health Information*

*One of the health service facilities in Lampung Utara Regency is UPTD Puskesmas Kalibalangan Lampung Utara. Record return speed medical conditions greatly affect the quality of services at the puskesmas. The lack of medical records unit officers is the cause of late return of medical records at UPTD Puskesmas Kalibalangan Lampung Utara. Writing of this scientific paper aims to determine the return of outpatient medical records at UPTD Puskesmas Kalibalangan Lampung Utara. In conducting research, the authors took 92 samples of medical records in UPTD Puskesmas Kalibalangan Lampung Utara and calculate the percentage of return on medical records.*

*In that study, there were 60 medical records that were not returned late(65%) while 32 late medical records were returned(35%).The outhors conclude that the return of outpatient medical records at UPTD Puskesmas Kalibalangan Lampung Utarais still too late. The purpose of writing scientific paper is that the UPTD Kalibalangan Lampung Utara can further improve the quality of health services by returning patient medical records that are fast and not late*

*Key words : Speed, Return of medical records, Outpatients.*